

## **Record of Decisions**

### **New Contract for Revenue and Benefits IT System**

#### **Decision Taker**

Cabinet on 19 April 2022

#### **Decision**

1. That the contract renewal for the Revenue and Benefits IT System on a 5+1+1 year contract term and for the value as set out in the Exempt Appendix to the submitted report be approved.
2. That the contract funding from existing budgets in Community and Customer Services and IT Services be noted.

#### **Reason for the Decision**

The Council requires an IT system to manage the revenues and benefits functions that offers streamlined processes from front-line customer contact and service delivery through to back-office administration.

#### **Implementation**

This decision will come into force and may be implemented on 3 May 2022, unless the call-in procedure is triggered (as set out in the Standing Orders in relation to Overview and Scrutiny).

#### **Information**

Cabinet's approval was sought to award a contract for the provision of an IT system that supports the Council's Revenue and Benefit function.

At the meeting, Councillor Carter proposed and Councillor Cowell seconded a motion that was agreed unanimously by the Cabinet, as set out above.

#### **Alternative Options considered and rejected at the time of the decision**

Alternative options were set out in the Exempt Appendix to the submitted report.

#### **Is this a Key Decision?**

No

#### **Does the call-in procedure apply?**

Yes

**Declarations of interest** (including details of any relevant dispensations issued by the Standards Committee)

None.

**Published**

22 April 2022

Signed: \_\_\_\_\_  
Leader of Torbay Council on behalf of the Cabinet

Date: 22 April 2022